



FRIENDS OF HALL PLACE TERMS AND CONDITIONS

1. All membership prices and benefits are correct at the time of publishing. However they are subject to change in the following calendar year.
2. A membership card must be presented at all times to redeem benefits.
3. Purchase of a Friends Membership pass allows you admission to Hall Place House during normal opening times and is valid for 1 calendar year from date of purchase.
4. Unless otherwise stated, your membership card cannot be used in conjunction with any promotional or discount offer.
5. Lost or stolen membership cards should be reported to Hall Place at the earliest opportunity.
6. Replacement membership cards may be subject to an administration fee. Photo ID will be required.
7. Your named card must be shown on each visit to avoid paying the full admission fee. The card is non-transferrable. You may be required to show additional photo ID and or sign in.
8. Photocopied or damaged cards will not be accepted.
9. Normal opening hours are published on our website. From time to time our opening dates and times may vary, in these instances the full or part value of the membership pass will not be refunded, nor will any compensation be payable if parts of the House are closed off.
10. Hall Place and Gardens is a family friendly attraction and to make sure everyone has an enjoyable visit, any person whose behaviour is deemed inappropriate or does not comply with the Council Byelaws is subject to having their membership withdrawn.
11. Vouchers cannot be exchanged for cash.
12. Membership 'holidays' are not permitted.
13. Membership does not include any 'special' exhibitions run separately from the main House entrance fee or chargeable special events in the gardens.
14. Invitations are for the membership ticket holders only unless otherwise stated.
15. Shop discounts apply to selected items only and do not include books or sale items.
16. Advance notification and priority booking of events will be given at least 7 days prior to the leaflet being distributed and public booking.
17. Membership updates will be available on our website.
18. Notice of renewal will be advised 3 weeks before the renewal date via email unless otherwise requested.